

Terms and Conditions

Marine Tours Gift Voucher Issuance Process

The following information ensure the validity of the Marine Tours Gift Voucher's issuance application process and safeguard your impeccable customer care.

Should you wish to issue a Marine Tours Gift Voucher, please provide us, either by telephone at +30 210 3712200 or by email at corporate@marinetours.gr, the below mentioned information:

- Full name, with complete contact details (mobile phone, email, address)
- The Marine Tours Gift Voucher's value you want to obtain
- Contact information of the person you wish to offer the Marine Tours Gift Voucher (full name, mobile phone, email, address)

Choose the payment method that suits you best!

A) Bank Account Deposition

Please deposit the intended amount you wish in the Marine Tours' bank account (see intended accounts below). Then send us, by email (<u>corporate@marinetours.gr</u>), the bank deposit slip, with the intended deposit reasoning "Marine Tours Gift Voucher" and your full name.

B) Credit Card Billing

If you wish to settle the payment by credit card, our Travel Consultants will be happy to guide you through the process.

Marine Tours Gift Voucher's Issuance Prerequisite

Marine Tours Gift Voucher's issuance process is completed only after full payment of the voucher's value is confirmed.

THESSALONIKI OFFICE: 12 Fragkon St. 546 26/ Thessaloniki / Greece T: +30 2310 538700 F: +30 2310 531040 MH.T.E.: 0933E610000680Y1





Terms of Use

- The Marine Tours Gift Voucher is nominal and incorporates the promise to be provided, only towards the beneficiary for which it is issued, within a period of 12 months from its issuance.
- The Marine Tours Gift Voucher is not transferable and cannot not be assigned to a person other than the beneficiary.
- The Marine Tours Gift Voucher is non-exchangeable for cash and can be exchanged with travel services provided exclusively by Marine Tours.
- Marine Tours is obliged to provide to the Marine Tours Gift Voucher's beneficiary travel services of equal or greater final value (should the beneficiary pays the difference). Any remaining balance can be redeemed for travel services provided during the 12-month validity period of the Marine Tours Gift Voucher.
- Following the 12-month validity period of the Marine Tours Gift Voucher, no remaining balance can be redeemed.
- Requests related to Marine Tours Gif Voucher's redemption should be submitted at least 7 working days prior to the date on which provision of travel services starts.
- Marine Tours does not undertake pre-existing agreements or pre-bookings that the beneficiary has agreed on in the past with another travel services provider. Marine Tours Gift Voucher can only be redeemed for travel services arranged in communication directly with Marine Tours, and its network of associates.
- For providing the intended travel services, it is essential for the beneficiary to present the Marine Tours Gift Voucher and Marine Tours is not responsible in case of theft or loss from the beneficiary.
- Marine Tours Gift Voucher <u>cannot be used by the beneficiary or issuer as a payment method</u> for travel services booked prior to the date of its issuance or that have been commercially agreed through direct communication between beneficiary or issuer and final service supplier.
- For requests related to Marine Tours Gif Voucher's redemption, please contact us from Monday to Friday during our working hours (9am to 6pm) official holidays are excluded.

Other Terms and Conditions

- The value of the Marine Tours Gift Voucher cannot be less than 200€.
- Invoicing is made to the beneficiary of the Marine Tours Gift Voucher, while the provider can issue an Acquisition Title to cover the expenditure.
- Each trip is subject to the intended cancellation policy of each service. Find out more by contacting us.

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Marine Tours – Bank Accounts

| BANK | ACCOUNT | IBAN |
|------------|-------------------------|-----------------------------------|
| ETE | 146 472382 12 | GR11 0110 1460 0000 14647238 212 |
| ALPHA BANK | 120 00 2320 001459 | GR19 0140 1200 1200 0232 0001 459 |
| EUROBANK | 0026 0029 28 0200178998 | GR71 0260 0290 0002 8020 0178 998 |
| ΠΕΙΡΑΙΩΣ | 5061 036708 775 | GR72 0172 0610 0050 6103 6708 775 |

HEAD OFFICE: 7-15 Pandrosou& 8 Mnisikleous St. 105 56 / Athens / Greece T: +30 210 3712200 F: +30 210 3712290 MH.T.E.:0206E61000140900 THESSALONIKI OFFICE: 12 Fragkon St. 546 26 / Thessaloniki / Greece T: +30 2310 538700 F: +30 2310 531040 M.T.E.: 0933E610000680Y1

